

From: Valarie Stewart
To: Livingston, Merilee
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Subject: Fwd: New 385 area code

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>>> Norman Angerhofer < > 4/17/2008 11:00 AM >>>
Dear Rea,

I got a letter in the mail this week about the new 385 area code. I am a bit puzzled as to why the decision to overlay two area codes over the same region from Ogden to Payson. I really think this is a mistake. I just can't see myself remembering that my area code is 801 and my neighbors around the corner is 385. It is also going to be a royal pain to dial 10 digits to call my next-door neighbor rather than the 7 digits I use now!

This plan sounds like someone is taking a shortcut by reprogramming the phone computers to use 10 digits rather than 7. In the long run, this will be a total hassle for everyone, and will be seen as a disaster.

So that is my complaint. I really think someone missed the boat on this one. You should reconsider just dividing the metropolitan area into physical regions: Salt Lake as 801, Provo area as 385, and Ogden as a third area code. That way people will keep their 7 digit numbers for local calls and will not have to dial 10 digits for most calls and will not get gray hairs trying to keep the multiple area codes straight.

Thank you for your time.

--Norman Angerhofer