

From: Ross Hudson
To: mlivingston@utah.gov
Date: 3/10/2009 10:43 AM
Subject: Fwd: new overlay

>>> Margie Sessions <[redacted]> 3/7/2009 7:32 PM >>>
hi

we are wondering who's idea this whole overlay number was because it's a bad one. and annoying to boot!!!! why did we not just go with a new area code by area. this is so frustrating and it truly makes me think twice before making a call. the hassle is too much. we also live close to the boundary of "long distance" but within the whole 801 code but now, it's impossible to know if someone is long distance and for a family who cannot afford to make those calls, it's really aggravating to have to ask everyone, now are you in the salt lake valley or utah valley.

we're not sure if you are the one to complain to, but we had to file a complaint! we don't care if we have to change our number, but this whole dialing 10 numbers is frankly annoying, frustrating and a royal pain in the patooky! our neighbors agree. it's how every phone call begins, "ahhh i hate this 10 digit calling" sooooo lame. do something!

thanks for letting us chew your ear off, but if there is a more effective place that we can be heard, please let us know.
laird and margie sessions

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