

From: Scott Richardson <
To: "wduncan@utah.gov" <wduncan@utah.gov>
Date: 2/27/2009 9:51 AM
Subject: Area Code Change

Mr. Duncan,

I find this upcoming area code change to be a confusing way of implementing a new area code. Now, when I dial my next door neighbor, I may or may not know which area code he has depending on what was assigned to him. I would think a preferable method would be to create a new geographic zone so that customers would know that a certain area code would always be used within that zone. Please correct me if my understanding is wrong. Also, please consider the more traditional approach to this recent implementation. Thank you for allowing me to express my concern.

Sincerely,

Scott L. Richardson

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