

**From:** <SERVER@dpu.utah.gov>  
**To:** <utilcomp@utah.gov>  
**Date:** 3/6/2009 2:20 PM  
**Subject:** Online Complaint Submission

UTILITY CUSTOMER:  
FROM: Carlos Gurr  
PHONE:  
EMAIL:

SERVICE ADDRESS:

UTILITY: area code overlay  
ACCOUNT NUMBER:

COMPLAINT TYPE: Other

COMPLAINT: I did understand what was happening, I thought we were just getting a new area code, which makes perfect sense. (I am part of the problem, I have several numbers). We, the public, were not very well informed as to why we need to dial 10 digits. Once I took the time to research and find out what and why I have a definite opinion USE GEOGRAPHIC SPLIT!!

SUGGESTED RESOLUTION: USE GEOGRAPHIC SPLIT it is not too late to fix a bad decision.

UTAH PUBLIC  
SERVICE COMMISSION  
2009 MAR 10 A 8:14  
RECEIVED

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