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Public Service Commission eventually denied the rate increase and Questar has now withdrawn its application, my participation greatly annoyed both the utility and regulators. So much so, that the Commission is considering changing its rules, apparently to make it more difficult, if not impossible, for individual ratepayers or groups with limited resources to make their voices heard.

The following points must be considered.....

- ratepayers voices must be heard in utility regulation;
- especially because the Division of Public Utilities and

Committee of Consumer Services aren't representing consumers' interests effectively;

-if the Commission is going to change its rules, the amendments should facilitate the participation of individual customers and groups, not impede them;

-if the Commission decides each participating individual or group must be represented by an attorney, either the Commission or the utility should pay those costs;

Please take into consideration these points....PSC we as ratepayers need to have a voice!!!!!!

Thank you,
Marilyn Whittaker

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