

From:
To:
Date: 10/23/2008 6:52 AM
Subject: Fwd: Questar Billing Error

Please add this to the 08-057-11 docket

>>> John Smith 10/22/2008 6:56 PM >>>
Good Afternoon,

My wife and I DO NOT agree that we should pay any part of the monies Questar have reported as lost due to under billing. That the amount may be small, under \$2.00 we understand, is not the issue. This loss is due to poor business on the part of Questar and should be considered a cost of doing business. The entire customer base should not be penalized for their poor business practices.

John & Mary-Lou Smith