

From: <jimg2234
To:
Date: 10/23/2008 11:40 AM
Subject: Docket 08-057-11

I am writing to let the PSC Commissioners know that I do not want to pay for Questar's equipment problems. They should be checking their equipment and making repairs when needed. They charge us(the customers) more than enough to maintain the meters and other equipment. When I had a business, if my equipment failed, I didn't charge my customers more to pay for it. I don't understand why I should pay for gas someone else used and didn't pay for because of Questar's problems. They have been charging me more to make up for it anyway for years. They aren't out anything in the long run because they have raised the cost of gas enough to more than make up for the revenue they didn't receive from those few customers with the faulty transponders. My request is that you vote against letting Questar charge us for their negligence in maintaining the equipment.

I think Questar should replace the faulty equipment and IF they had a loss, deal with it just like any small business would have to.